Library Space, Library Space: How do our users learn in this place? A study of user learning behaviors in a library space

**Purpose:**
To understand how users learn in a particular space in the library.

What about this space?
- Located on main floor
- Social Learning Space
- High activity
- Open Conversation
- Café
- Circulation Desk & Reference Desk
- Diverse seating: sofas, chairs, tables
- Computers & Printer

**Method:**
- 14 question survey
- 3 typical weeks in the semester
- Spring 2012: Pre-renovation
- Spring 2013: Post-renovation

Respondents

**User comments:**
- “I need an environment where I am surrounded by people working.”
- “I can work alone, but the presence of others allows for a better work environment.”
- “I can focus on my work while also seeing and interacting with others around me.”
- “It’s comfortable and I can study in the presence of others without being disturbed too much.”

**Surprise finding:**
Although a social learning space, surveys revealed an increase of users studying alone in this space.

**Conclusion:**
Both surveys revealed that users utilize space for social learning

**Future Research**
Similar learning behavior study in other spaces
Understand the role of library services in our users learning.