Assessment in Action
A Journey through Campus Collaboration, a Learning Community, and Research Design

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GVSU Project Summary

• Knowledge Market = research, writing, and speech consultations

• Started with descriptive and perceptual data of research consultations

• Student perceptions are very positive
Impact of AiA @ GVSU

- Opened new conversations among multiple academic support services
- Developed new relationship with Institutional Analysis
- Growing culture of assessment

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portal: Libraries and the Academy

Building a Peer Learning Service for Students in an Academic Library

O’Kelly, Garrison, Merry & Torreano
PLU Project Summary

- Focus on different modes of instruction
- Assessed final products (bibliographies) & student reflection surveys
- Positive differences found between the two groups
Impact of AiA @ PLU

- Made connections with new Office of Assessment
- Library & Librarians active members of assessment community on campus
- Commendation in accreditation report

Personal Impact of AiA

- New grounding in ‘Community of Practice’ concept
- Expanded understanding of how to conduct research & share findings
- Increased confidence!

Recommendations

- **Relationships**: Build on existing relationships and develop a relationship with institutional research.

- **Culture**: Work on building a culture of consistent, reliable data collection so that you can feel confident about your results.

- **Conversations**: Have structured conversations about assessment with everyone, not just with the research team.

- **Relevancy**: Connect with your work current institutional initiatives and documents.

- **Communication**: Toot your own horn!
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